

Monday, 12 January 2004

Our Ref: LMM06299/300/58

Dear Sirs

RE: Liverpool and Wirral PFI Project

This letter is to recommend Phoenix Insulation for contract work both large and small.

At present they are carrying out a number of contracts for us on the PFI Project working both in Liverpool and also on the Wirral.

The work carried out on the PFI Project obviously involves a great amount of flexibility to fit in with the schools normal working day, at which Phoenix have coped extremely well.

Phoenix have demonstrated their professionalism throughout the Project. They have a full understanding of on site activities including co-ordination and planning of works with other trades. Their management and supervision of works is professional and workmanship is always to a high standard with a non-disruptive attitude.

This serves to assist Phoenix Insulation in obtaining future contract work with ourselves.

Yours sincerely
LORNE STEWART PLC



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Project Engineer

L/DW/DF